



ACCESS^{TO} JUSTICE BC

Core Elements of Access to Justice BC's ("A2JBC"s) Framework for Action (May 4, 2017 Version)

- 1. Commitment to a sustainable civil and family justice system in which justice is accessible to British Columbians**
- 2. A Triple Aim that is supported system-wide and balances improved population access to justice, improved user experience of access to justice and improved costs.**
- 3. An "improvement approach" that engages the user's perspective, is multi-disciplinary, experimental and recognizes that users of the system are partners in improving it**
- 4. Collaborative and innovative initiatives that:**
 - a) Are developed and implemented by individuals, organizations and groups of organizations, associated with Access to Justice BC**
 - b) Are designed to contribute to the Triple Aim**
 - c) Are measured against their contribution to the Triple Aim, and**
 - d) Use an "improvement approach" in their development and implementation.**
- 5. The creation of practical common outcome measures that test policies, programs and innovations in terms of their contribution to the Triple Aim**
- 6. A forum for sharing knowledge gained through improvement experience and exploring mutually reinforcing activities**
- 7. A network of organizations and individuals (including judges, lawyers, academics, public policy practitioners, users of the system and the general public) committed to access to justice system improvement**